

The background features a light blue color scheme with a pattern of stylized human figures in various shades of blue. These figures are holding up large puzzle pieces, some of which are dark blue and others are light blue, symbolizing community and support.

Social Services Directory

AUGUST 2022

A dark blue silhouette of the Philadelphia skyline is positioned at the bottom of the logo.

PHILADELPHIA JUVENILE
ANTI-TRAFFICKING COALITION

MISSION

We are committed to...



Increasing awareness of child trafficking



Improving access to housing



Improving access to justice



Improving access to specialized services for child victims

CONTACT

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Program Manager of Project PROTECT at Support Center for Child Advocates

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ABOUT US

The Philadelphia Juvenile Anti-Trafficking Coalition is the first of its kind— focusing on and addressing the needs of children and vulnerable victim subpopulations that are overrepresented and underserved.

Participating agencies of the Coalition discuss actionable steps towards improving city-wide efforts and collaboration to ensure that youth are able to access the multitude of services across systems throughout the Greater Philadelphia region. Some participating agencies include:

- Attic Youth Center
- Children's Hospital of Philadelphia
- Community Behavioral Health
- Community Umbrella Agencies
- Covenant House PA
- Defenders Association of Philadelphia
- FBI
- HIAS PA
- Justice at Work
- Nationalities Service Center
- Philadelphia Children's Alliance
- Philadelphia Department of Human Services
- Philadelphia District Attorney's Office
- Philadelphia Juvenile Probation
- Redeemed for a Cause
- School District of Philadelphia
- Support Center for Child Advocates
- The Salvation Army's New Day to Stop Trafficking Program
- Villanova Law's Institute to Address Commercial Sexual Exploitation
- Multiple youth homeless services, trauma therapists, and LGBTQ+ serving agencies

Interested service providers and agencies who want to learn more about the Philadelphia Juvenile Anti-Trafficking Coalition and be added to the next edition of the Directory can email Kelly Sagastume.

ACKNOWLEDGEMENTS

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We are grateful for the various service providers of the Philadelphia Juvenile Anti-Trafficking Coalition for their continuous collaboration in strengthening anti-human trafficking efforts for young people across the Greater Philadelphia region.

PURPOSE

Welcome to the Philadelphia Juvenile Anti-Trafficking Coalition's 2022 Social Service Directory. The Directory offers a comprehensive listing of the many human service programs across the Greater Philadelphia region serving youth victims and survivors of human trafficking.

Interested service providers and agencies who want to learn more about the Philadelphia Juvenile Anti-Trafficking Coalition and would like to be added to the next edition of the Directory can email Kelly Sagastume at ksagastume@sccalaw.org.

Information is organized alphabetically by organization name. Each entry provides a brief description of services, addresses, contact information, language access, referral process, and eligibility requirements.

QUICK REFERENCES

Frequently-Used Abbreviations

CBH: Community Behavioral Health

CUA: Community Umbrella Agency

DAO: District Attorney's Office of Philadelphia

DBHIDS: Philadelphia Department of Behavioral Health & Intellectual Disability Services

DHS: Philadelphia Department of Human Services

FBI: Federal Bureau of Investigation

WRAP Court: Working to Restore Adolescents Power (WRAP) Court

Useful Phone Numbers

EMERGENCY

Ambulance, Fire, Police: 911

CHILD ABUSE 24 HOUR HOTLINE

Pennsylvania ChildLine: 800-932-0313

HUMAN TRAFFICKING 24 HOUR HOTLINE

National Human Trafficking Hotline: 888-373-7888

Salvation Army Eastern PA and Delaware Human Trafficking Hotline: 267-838-5866

DOMESTIC VIOLENCE 24 HOUR HOTLINE

Philadelphia Domestic Violence Hotline: 866-723-3014

SEXUAL ASSAULT 24 HOUR HOTLINE

WOAR – Philadelphia Center Against Sexual Violence Hotline: 215-985-3333

LGBTQIA 24 HOUR HOTLINE

National Suicide Prevention for LGBTQ Youth (Trevor Lifeline): 866-488-7386

National LGBT Hotline (Peer Support and Local Resources): 888-843-4564

SUICIDE PREVENTION HOTLINE

Philadelphia Suicide and Crisis Intervention Hotline: 215-686-4420

National Suicide Prevention Lifeline: 215-686-4420

Contents

About us	2
Acknowledgements	3
Purpose	4
Quick References	5
USER’S GUIDE	8
Achieving Independence Center.....	9
Attic Youth Center	10
Bethanna	11
Bethany Christian Services.....	12
Centro de Cultura, Arte, Trabajo, y Educacion.....	13
Children’s Crisis Treatment Center	14
Children’s Hospital of Philadelphia, Adolescent Initiative	15
Children’s Hospital of Philadelphia, Child Abuse, Referral, & Evaluation	16
Community Behavioral Health.....	17
Community Legal Services, Youth Justice Project	18
Covenant House Pennsylvania.....	19
The City of Philadelphia Department of Behavioral Health & Intellectual Disability Services	20
Crossover Unit, Probation Department Family Court	21
CUA 2, Asociación Puertorriqueños en Marcha.....	22
CUA 10, Turning Points For Children.....	23
The Defender Association of Philadelphia	24
DHS Girls T.R.A.C.K.....	25
DHS Permanency Services (Adoptions, PLC, ICPC, & SWAN).....	26
FBI	27
Hall-Mercer Community Mental Health Center	28
HIAS Pennsylvania	29
Joseph J. Peters Institute.....	30
Justice at Work	31
Nationalities Service Center	32
Pennsylvania Office of Attorney General.....	33
People’s Emergency Center, ARISE.....	34
Philadelphia Alliance of Child Trauma Services	35
Philadelphia Children’s Alliance	36
Philadelphia Law Department, Child Welfare Unit	37

Project Libertad.....	38
Redeemed for a Cause	39
The Salvation Army, New Day to Stop Trafficking	40
St. Christopher’s Hospital for Children, Adolescent Medicine	41
St. Christopher’s Hospital for Children, Child Protection Program	42
Support Center for Child Advocates.....	43
Valley Youth House	44
Villanova Law Institute to Address Commercial Sexual Exploitation	45
WOAR, The Philadelphia Center Against Sexual Violence	46
APPENDIX A	47
APPENDIX B	48
APPENDIX C	51
APPENDIX D	53
APPENDIX E	54
APPENDIX F	55
APPENDIX G	56

USER'S GUIDE

Organizations with symbols next to their name provide assistance with the following services:



HOUSING



LAW ENFORCEMENT



IMMIGRANT & REFUGEE SERVICES



BEHAVIORAL HEALTH



EMPLOYMENT



EDUCATION & LIFE SKILLS



PHYSICAL HEALTH



CASE MANAGEMENT



LGBTQIA+ SERVICES



LEGAL SERVICES

ACHIEVING INDEPENDENCE CENTER

Behavioral Health, Case Management, Education & Life Skills, Employment, Housing
1415 N Broad St, Suite 100, Philadelphia, PA 19122 | (215) 574-9194

Instagram: @AICPhilly



The Achieving Independence Center is a “one-stop” shop designed to support foster youth ages 14-22 that are aging out of the system. A comprehensive overview of services provided:

- Act 91 re-entry assistance
- AMPlify mentoring program
- Art and other creative industry workshops
- Coaching and case management
- Educational supports
- Employment assistance
- Healthy relationships classes
- Housing counseling and referrals to housing programs
- Individual and group counseling
- Life skills and housing classes
- Philadelphia youth network (PYN) summer jobs
- Philly works grant
- Preventative drug and alcohol counseling
- Sexual health counseling and testing
- Specific programming for 14-15 year olds (YAIC)
- Specific programming for 21-23 years olds (OAIC)

Language Access: English; call-in program if translators are needed.

Referral Process: The recruitment team must be provided the youth’s name, date of birth, direct contact information, and DHS case number (if applicable). Further, there are 3 means of youth referrals to AIC: (1) ECMS referrals which are preferred by DHS (2) Emailing recruitment team at referral@aicenter.us (3) Calling recruitment team at 215-574-9194. Youth must be referred, proven eligible, and confirmed to attend a specific orientation date.

Eligibility Requirements: (1) Youth ages 14-22 (2) Out-of-home dependent placement after age 14 such as foster care, congregate care, or kinship (3) Youth discharged from care but who meet criteria 1 and 2 are still eligible to attend AIC (4) Youth with delinquent history may attend if it is court-mandated by a judge, however, will not be eligible for financial incentives (5) Youth who are in placement in another country but placed in Philadelphia may attend if they meet the above criteria and their case manager provides the required documentation.

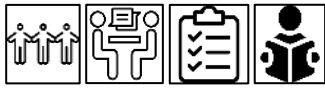
ATTIC YOUTH CENTER

Behavioral Health, Case Management, Education & Life Skills, LGBTQ+ Services

255 S 16th St, Philadelphia, PA 19102 | (215) 545-4331

www.atticyouthcenter.org

Instagram: @atticyouthcenter



The Attic Youth Center offers a wide range of services and programs in a safe environment for LGBTQ youth. As a LGBTQ youth center, Attic works to build community among LGBTQ youth and foster in them a sense of independence and citizenship. The Attic also promotes widespread LGBTQ acceptance in the community at large.

The Attic has grown into a nationally recognized, multi-service youth organization, and is now one of the largest community centers in the U.S. committed exclusively to serving LGBTQ youth and allies. Refer to Attic's website for the up-to-date calendar of groups and activities. Photo identification is not required to enter physical space. The following services are provided by Attic:

- **Community Navigation Services** --- The Attic's Navigator can conduct general assessment to help identify needs and link to resources related to housing options (immediate shelter placement or LGBTQ+ youth supportive housing programs); education, job readiness skills and assistance; medical and sexual health.
- **LGBTQ+ Counseling Services** --- includes individual and family therapy. Counseling services are free and insurance is not required; however, 3rd party Medicaid insurance can be billed. Telehealth virtual access during pandemic restrictions is available.
- **Life Skills Center Programming** --- The Attic's Life Skills Center assists LGBTQ youth in building the skills necessary to succeed in school, their jobs or careers, and the community. Programming includes weekly drop-in socialization activities (meet peers and staff and build community relationships) and support/discussion/action groups offered in the space and virtually with regard to current pandemic restrictions. Zoom meeting sessions are available during pandemic restrictions.

Language Access: English; non-English accessibility status subject to change.

Accessibility: Onsite space has a ramp to enter building and an elevator for access to upper floors.

Contact Information: For counseling services, email counseling@atticyouthcenter.org to get connected. Please include name, age, contact info for youth, and statement of why interested or in need of counseling at the time. A youth can email directly and/or email can be sent by caregiver, parent, or provider agency staff. For Community Navigation or Life Skills Center Programming, email lifeskills@atticyouthcenter.org.

Referral Process: Please refer to the contact information section above on how to make referrals or connect to The Attic.

Eligibility Requirements: (1) Youth and young adults 14-23 years of age (2) Identify as LGBTQ+ or an ally (3) Caregiver/parental consent for youth under the age of 14 to participate and based on assessment of needs or how programs/services could benefit youth.

BETHANNA

Behavioral Health, Case Management

2501 Reed St, Philadelphia, PA 19145 | (215) 568-2435

1030 2nd St. Pike, Southampton, PA 18996 | (215) 355-6500

www.bethanna.org

Instagram: @BethannaCS



Bethanna is a Christian organization that provides the highest quality system of care for children and families in order to ensure safety, restore emotional wellness, and build family stability. More specifically, Bethanna provides adoption and child welfare services and behavioral health care in Philadelphia as well as Southeastern and Central Pennsylvania. Services provided include:

- Adoption
- Behavioral health rehabilitation services
- Clinical transition and stabilization services
- CUA services
- Foster care
- Mobile crisis team
- Parent-child interaction therapy
- Visitation program

Language Access: English and Spanish.

Referral Process: The referral process is different for each service and program. Contact the Southampton office at 215-355-6500 and request to be transferred to the department.

Eligibility Requirements: Requirements vary depending on services needed.

BETHANY CHRISTIAN SERVICES

Case Management, Immigrant & Refugee Services

610 Old York Rd #220, Jenkintown, PA 19046 | (215) 376-6200

www.bethany.org

Instagram: @thisisbethany



Bethany Christian Services is a nation-wide and global agency which aims to support vulnerable children and families. Bethany's primary services are foster care and adoption. Over the past 30 years, Bethany has focused on refugee services, continuing the Unaccompanied Refugee Minor (URM) program. The URM program is a foster care program for refugee youth who are eligible for asylum such as victims of human trafficking. Bethany Christian Services of Greater Delaware Valley provides a range of services:

- Domestic foster care
- Foster care adoption
- Post adoption support system
- Refugee social services
- Safe families for children
- Transitional foster care
- Refugee Resettlement Services
- Counseling

Language Access: Bethany uses Propio Language Line for phone interpretation.

Contact Information:

Peter Gottemoller, LSW

Program Director II

Refugee URM Foster Care

pgottemoller@bethany.org

Referral Process: N/A. Bethany Christian Services cannot take direct referrals from providers.

Eligibility Requirements: Many of the youth who access the services at Bethany are teenagers and can stay in the program until they are 21.

CENTRO DE CULTURA, ARTE, TRABAJO, Y EDUCACION

Education & Life Skills, Immigrant & Refugee Services

1246 W Main St, Norristown, PA 19401

www.ccate.org



The Center for Culture, Art, Training, and Education (CCATE) is a non-profit organization whose goal is to empower the Latino/a/x community in the Greater Montgomery County area. CCATE's mission is to empower the community through the promotion of culture, art, education, and work training.

CCATE offers an afterschool program for young people in grades 2-12, a postsecondary success program for high school students, and summer camp, as well as year-round programming for adults. Please see the CCATE website for current program offerings (www.ccate.org).

Language Access: CCATE is a bilingual community center that promotes the development of both Spanish and English language and literacy.

Contact Information:

Holly Link

Director of Education and Research

holly@ccate.org

Referral Process: Please contact Holly Link via email regarding educational services.

Eligibility Requirements: N/A. Education programs serve the grades listed above.

CHILDREN'S CRISIS TREATMENT CENTER

Comprehensive Center-Based and Community-Based Behavioral Health Services for Children and Families

1080 N Delaware Ave, Philadelphia, PA 19125 | (215) 496-0707

www.cctckids.org



Children's Crisis Treatment Center (CCTC) provides a wide range of behavioral health services to children and families to address the impact of adversity and the effects of trauma, such as physical abuse, sexual abuse, neglect, and exposure to violence, as well as other challenges that impact childhood development and functioning.

CCTC's programs for children and families include:

- Outpatient Services (ages 2-13)
- Outpatient Trauma Services (ages 18 mos. through 13)
- Therapeutic Nursery (ages 2.5 to 5)
- Cornerstone Center Acute Partial Program
- Family-Based Services
- West African Refugee Assistance Program
- Abriendo Caminos (behavioral health and case management for Mexican families)
- Community-Based Intensive Behavioral Health Services (IBHS)
- School Based Services
- Parent/Caregiver Services

Contact Information:

Jessica Taflin

Director of Outpatient Services

Jessica.taflin@cctckids.org

Julie Campbell

Director of Trauma Services, Trauma Services Department

julie.campbell@cctckids.org

Referral & Information Process: To refer a child for services at CCTC, please call the Intake Line at 215-496-0707 ext. 1445, where general information such as a child's demographic information, behavioral health needs, trauma history, developmental abilities, and insurance information is obtained to assess which CCTC program and services would be the best fit to meet the child/family's needs.

Language Access: CCTC has several bilingual (Spanish-English) clinicians on staff in our programs, and clinicians can also request interpreters through CBH, as needed.

Eligibility Requirements: Each program has its own requirements and can be assessed on a case-by-case basis. Please contact the Intake Line for more information.

CHILDREN'S HOSPITAL OF PHILADELPHIA, ADOLESCENT INITIATIVE

Case Management, LGBTQ+ Services, Physical Health

3550 Market St, 5th Floor, Philadelphia, PA 19104 | 1 (800) 879-2467

www.chop.edu/centers-programs/adolescent-initiative



The Adolescent Initiative at the Children's Hospital of Philadelphia (CHOP) consists of a multidisciplinary team and integrated system of clinical care, youth-centered research initiatives, training, and prevention for adolescents at-risk of HIV/AIDS.

The program provides comprehensive, interdisciplinary, primary HIV specialty care to aid and bring HIV-positive and high-risk adolescents into a trauma-informed environment where they can feel comfortable receiving healthcare.

In addition to HIV specialty care, the Adolescent Initiative provides HIV prevention services through their PrEP Clinic and prevention case management services at the Philadelphia Juvenile Justice Services Center (PJJSC). The program provides support in insurance navigation, readiness/adherence counseling, health literacy, STI screening & treatment, medical case management, and LGBTQ+ affirming safe sex supplies and education.

The Adolescent Initiative has been providing services for youth detained at the PJJSC since 2002 with the goal of improving sexual health outcomes for at-risk youth through one-on-one, individualized sexuality education, intensive case management, and linkage to medical care. The program specializes in working with young women and LGBTQ+ youth and can continue to support youth in the community upon their release, if desired.

Contact Information:

Erica Rand, LCSW

General Services for Youth Living with HIV

(215) 279-4384

rande@email.chop.edu

Zoe Gould, LSW

PrEP Clinic Referrals

(215) 292-6390

gouldz@email.chop.edu

Kelsie Piedra, LSW

Services for Youth with Juvenile Justice/DHS Involvement

(215) 803-1388

piedrak@email.chop.edu

PrEP Hotline (secure and confidential)

(215) 590-4308

Referral Process: Please contact the following departments for referrals. For preventative services for delinquent youth, please note that youth do not need to be in custody at the time of referral to be eligible for services, youth simply need to have DHS/Juvenile Justice oversight. While the program is currently not able to physically see youth at the PJJSC during the COVID-19 pandemic, the program is fully operational and is taking new referrals for services.

Eligibility Requirements: The Adolescent Initiative programs serve youth ages 13-24 years, addressing any barriers to receiving care, including transportation difficulties, insurance access, etc. The program specializes in working with young women and LGBTQ+ youth and can continue to support youth in the community upon their release from JJSC if desired.

CHILDREN'S HOSPITAL OF PHILADELPHIA, CHILD ABUSE, REFERRAL, & EVALUATION

Behavioral Health, Physical Health

Multiple Locations: University City, West Philadelphia, King of Prussia, North Philadelphia | (215) 590-4923

www.chop.edu/services/child-abuse-referral-and-evaluation-care-clinic



The Child Abuse, Referral, and Evaluation (CARE) Clinic is a division of CHOP that provides medical evaluations of children and adolescents for possible sexual abuse, physical abuse, or neglect. The CARE Clinic is staffed with a team of social workers, physicians, and mental health clinicians who can perform physical examinations, STI testing, mental health evaluations, and pregnancy testing.

Contact Information: If experiencing difficulty navigating the system, email Dr. Anish Raj at raja1@email.chop.edu.

Referral Process: Call the Access Center at 215-590-4923. If unable to connect, you can leave a message with Christina McCloskey at 267-426-3111. Referrals are subsequently forwarded to the CHOP Suspected Child Abuse & Neglect (SCAN)/Child Protection Team.

Eligibility Requirements: The CARE Clinic typically sees youth up to the age of 19.

COMMUNITY BEHAVIORAL HEALTH

Behavioral Health

801 Market St, Philadelphia, PA 19107 | (215) 413-3100

www.cbhphilly.org



Community Behavioral Health (CBH) specializes in meeting the behavioral health needs of Medicaid-eligible residents. CBH is a non-profit corporation, managed by the City of Philadelphia. It is a division of the DBHIDS, which provides an array of mental health and substance abuse services to adults, adolescents, and children. There are many levels of care that WRAP Court children who are CBH members have utilized, including:

- Acute inpatient hospitalization (requires a psychiatrist recommendation)
- Acute partial hospitalization program (requires a psychiatrist recommendation)
- Children's mobile intervention services (requires a psychiatrist recommendation)
- Community integrative recovery center (requires a psychiatrist recommendation)
- Family based services (requires a psychiatrist or psychologist recommendation)
- Functional family therapy (requires a psychiatrist or psychologist recommendation)
- Inpatient drug/alcohol rehabilitation (requires a psychiatrist or psychologist recommendation)
- Intensive behavioral health services (written order)
- Intensive drug/alcohol outpatient program
- Medication management (requires a psychiatrist recommendation)
- Outpatient therapy
- Residential treatment facility (requires a psychiatrist recommendation)

Contact Information:

Amanda Latshaw, MSW, LSW

Clinical Care Manager Specialist

Community Behavioral Health at Family Court, Courtroom 6H – WRAP Court

amanda.latshaw@phila.gov

Referral Process: N/A.

Eligibility Requirements: N/A.

See [Appendix A](#)

COMMUNITY LEGAL SERVICES, YOUTH JUSTICE PROJECT

Legal Services

1424 Chestnut St, Philadelphia, PA 19102 | (215) 981-3700

www.clsphila.org/youth-justice/youth-justice-resources-2



The Youth Justice Project (YJP) provides holistic legal services to young Philadelphians. YJP advocates and assists youth with issues related to overcoming barriers to employment, stabilizing their family, accessing benefits, and more. The Youth Justice Project is an interdisciplinary project that works together to bring the full breadth of Community Legal Services resources to young people in a meaningful, youth-centric, holistic manner.

Contact Information:

Bridget Biddle, MSW

Social Worker

Office: (267) 443-2679 | Text: (267) 666-0179

bbiddle@clsphila.org

Referral Process: At YJP, staff believe in a “no wrong door” when it comes to client referrals. Feel free to call, text, or email to discuss your legal concern. Young people can also receive services by filling out the YJP intake form: bit.ly/YJPintake.

Eligibility Requirements: While YJP program services youth ages 16-24 years, Community Legal Services assists low-income Philadelphians regardless of age, gender, etc.

If the prospective client is the subject of a DHS investigation regarding care of their child[ren], contact the Family Advocacy Unit hotline directly at 215-981-3765.

All other callers can access CLS general intake at 215-981-3700.

COVENANT HOUSE PENNSYLVANIA

Education & Life Skills, Employment, Housing, Physical Health

31 E Armat St, Philadelphia, PA 19144 | (215) 951-5411

www.covenanthousepa.org



Covenant House Pennsylvania (CHPA) is the largest provider of services to homeless youth in Philadelphia, serving runaway, trafficked, at-risk, and homeless youth ages 21 and under.

The mission of CHPA is to serve youth in crisis and “help homeless young people become healthy, happy, responsible, productive, and ultimately independent adults. Covenant House provides a continuum of services from Street Outreach to the Crisis Center that includes a 24/7 emergency shelter, health clinic, employment, education and vocational programs, and transitional living programs.

Each youth designs a goal plan with their case manager and checks in regularly about their progress.

By providing youth with basic fundamental life skills, Covenant House aims to aid youth to be prepared to make responsible and sustainable choices upon leaving their program and become productive members of the Philadelphia community.

Language Access: CHPA has a language line access through their CHOP Connections Clinic.

Contact Information:

Natalie Proud, MA

Associate Program Director

(215) 739-2414

nproud@covenanthousepa.org

Denise Johnson

Social Worker

(215) 951-5411

dejohnson@covenanthousepa.org

Referral Process: All youth are self-referred, with CHPA staff needing to talk directly to youth. Courts and parents cannot mandate a stay at CHPA.

Eligibility Requirements: CHPA serves all youth that are homeless, runaway, and/or trafficked that are 21 years old or younger. There are no status requirements. Male and female transgender youth are placed on the residential floor of the gender in which they identify. Insurance is not required. All CHPA services are offered at no cost.

THE CITY OF PHILADELPHIA DEPARTMENT OF BEHAVIORAL HEALTH & INTELLECTUAL DISABILITY SERVICES

Behavioral Health, Immigrant & Refugee Services

1101 Market St, Philadelphia, PA 19107 | 24/7 Hotline: (888) 545-2600

www.dbhids.org



The City of Philadelphia's Department of Behavioral Health and Intellectual Disability Services (DBHIDS) is part of the City's Office of Health and Human Services. DBHIDS offers behavioral healthcare, intellectual disability support and early intervention services in one comprehensive integrated system.

Guided by the vision and mission of DBHIDS, the Immigrant Affairs and Language Access Services Unit's mission is to improve the total wellness for immigrant and refugee communities through a holistic community-based engagement and service delivery approach.

The Immigrant Affairs and Language Access Services Unit assists in the development of agency-wide policies and strength-based approaches that engage and provide culturally and linguistically appropriate services for refugee and immigrant communities with behavioral health concerns.

DBHIDS also leads the Philadelphia Alliance of Child Trauma Services (PACTS), a network of child-serving systems and organizations that provides the most effective practices for traumatic youth and their families aimed to increase the number of children who receive the most effective trauma-focused and trauma-informed care in Philadelphia.

Contact Information:

Sarorng (Rorng) Sorn, MS

Director of Immigrant/Refugee Affairs and Language Access Services

(215) 685-5454

Language Access: DBHIDS has language access services for Limited English Proficiency (LEP) and Deaf and Hard of Hearing individuals. These services can be requested by calling 888-545-2600. If any issues or concerns, individuals and providers can email the Diversity, Equity, and Inclusion team at dbhids.diversity-inclusion@phila.gov.

Referral Process: Anyone can refer a young person to services provided by DBHIDS by calling our 24/7 hotline at 888-545-2600. If any issues or concerns getting in touch by this phone, please feel free to contact the above individual via email.

Eligibility Requirements: DBHIDS serves all Philadelphians. There are no age, gender, insurance, or status restrictions to access our services. For more information, please go to DBHIDS website at www.dbhids.org.

CROSSOVER UNIT, PROBATION DEPARTMENT FAMILY COURT

Case Management

501 Arch St, Suite 1051, Philadelphia, PA 19102

www.courts.phila.gov/common-pleas/family



The Probation Department under the Crossover Unit works alongside the DHS and CUAs. The Probation Department supervises that are assigned to Crossover/WRAP Court that are designated Shared Case Management. There are 10 Probation officers and an Assistant Supervisor in the Crossover Unit.

Contact Information:

Andrew Schwab

Supervisor, Crossover Unit, Probation Department

(215) 686-4118 | (215) 686-4201

Referral Process: N/A.

Eligibility Requirements: N/A.

CUA 2, ASOCIACIÓN PUERTORRIQUEÑOS EN MARCHA

Case Management

1900 N 9th St, Philadelphia, PA 19122

www.apmphila.org



Asociación Puertorriqueños en Marcha (APM) CUA 2 is a community-based organization that serves the 24th and 26th police districts through DHS. CUA 2 provides youth mentors, life skills coaches, and parent mentors to assist teen parents. Families are referred for services from DHS investigation units.

Contact Information:

Christian Perez-Colon

CUA Prevention Support Supervisor

christian.perez@apmphila.org

Referral Process: Referrals come from DHS

Eligibility Requirements: N/A.

CUA 10, TURNING POINTS FOR CHILDREN

Case Management

5070 Parkside Ave, Philadelphia, PA 19131 | (215) 452-5172

www.turningpointscua.org

Instagram: @tp4ccua10



Turning Points for Children CUA 10 serves youth in West Philadelphia, providing an array of child abuse prevention, in-home, foster care, and placement services for children placed in DHS/the child welfare system. CUA 10 has a sex abuse and sex trafficking unit.

Families are referred for services from DHS investigation units. There are no specific requirements in regards to age or gender.

Contact Information:

Jenn Kaba

Director of Case Management

(267) 315-0381

jkaba@turningpoints.phmc.org

Heidi Hochstetler

Director of CUA 10

hhochstetler@turningpoints.phmc.org

Referral Process: N/A.

Eligibility Requirements: N/A.

THE DEFENDER ASSOCIATION OF PHILADELPHIA

Legal Services

1441 Sansom St, Philadelphia, PA 19102 | (215) 568-3190

Instagram: @phillydefenders | Facebook: @phillydefender



The Defender Association of Philadelphia attorneys represent clients in adult and juvenile state courts, at civil and criminal mental health hearings, and as child advocates for children with open dependent petitions.

The Children & Youth Justice Unit works to ensure that the legal rights of children are protected and respected at every phase in the criminal justice process, from arrest to the termination of court supervision, through to expungement. The unit works specifically with those youth that are accused of delinquent acts. The unit has a team of attorneys, investigators, administrative, and social services personnel that assess every single client represented by our office. The multidisciplinary team then helps clients navigate through the judicial system and identify programs and providers that can address their needs and concerns.

Contact Information:

Emily Murbarger

Staff Attorney with Children and Youth Justice Unit

EMurbarger@philadefender.org

Referral Process: N/A

Eligibility Requirements: The only requirement is that the youth be represented by the Defender Association in their court matter.

DHS GIRLS T.R.A.C.K.

Education & Life Skills

1515 Arch St, 4th Floor, Philadelphia, PA 19102

www.phila.gov/programs/youth-development-programs



Girls T.R.A.C.K. is a DHS youth development and supportive mentorship program for youth in 7th-11th grades. The program provides cultural and educational enrichment activities to help keep youth on track and successful as they prepare for their future. The Girls T.R.A.C.K. program consists of weekly character enhancement and development sessions, monthly community service and outings, overnight retreat in October, refreshments, and tokens provided (if needed).

Contact Information:

Shonda Allen-Carter, MSS

Social Work Program Manager

Mobile: (215) 908-2853 | Office: (215) 683-6713

shonda.l.allen-carter@phila.gov

Terri Way-Thornton, MSS

Social Work Program Manager

Mobile: (215) 605-1832 | Office: (215) 683-6713

terri.m.way@phila.gov

Referral Process: Internal referrals are made by DHS social workers, CUAs, or other funded DHS providers via Internal Referral Support Services (IRSS) and DHS Connects. All other community/self-referrals are made by contacting the program managers directly.

Eligibility Requirements: This is a gender specific, girls' program. Girls must be in grades 7-11 and attend school or live in the Philadelphia area. It is open to all teens; involvement with DHS is not required.

DHS PERMANENCY SERVICES (ADOPTIONS, PLC, ICPC, & SWAN)

Case Management

1515 Arch St, 6th Floor, Philadelphia, PA 19102

www.dhs.pa.gov/services/children/pages/adoption-in-pa.aspx



Philadelphia's DHS is a child welfare agency that investigates allegations of child abuse and neglect. The agency also provides ongoing services and support for children and families in need.

Under the Permanency Services Department, staff work diligently to secure permanency for children via adoption and Permanent Legal Custodianship (PLC).

Ms. Gina McCone, Director of Permanency Services, leads the team that manages the Interstate Compact on the Placement of Children (ICPC) process for Philadelphia County and the contracting of SWAN services. Her role also requires to work closely with representatives from the State Wide Adoption Network (SWAN), the National Adoption Center (NAC), the Pennsylvania Adoption Exchange (PAE), the Philadelphia Court system and other system partners on matters related to child permanency.

Referral Process: Overall referrals to DHS should be made via the Philadelphia Hotline at 215-683-6100 and are received via ChildLine and the Philadelphia Hotline.

Eligibility Requirements: DHS provides services for children and youth between 0 and 21 years old.

Law Enforcement

600 Arch St, 8th Floor, Philadelphia, PA 19106 | (215) 418-4000

www.fbi.gov/contact-us/field-offices/philadelphia



The Federal Bureau of Investigation (FBI) Child Victim Services Division investigates federal crimes that can pertain to children as victims. The Division provides support to child victims and witnesses of federal crimes, including human trafficking, through investigative forensic interviews and offers indirect support to field victim specialists through consultation with child victim program coordinators.

The team is focused on ensuring that any interactions with child victims or witnesses are tailored to the child's stage of development and minimize any additional trauma to the child.

Contact Information:

Alexis Krieger

Victim Specialist

amkrieger@fbi.gov

Referral Process: N/A.

Eligibility Requirements: N/A.

HALL-MERCER COMMUNITY MENTAL HEALTH CENTER

Behavioral Health

91 N 48th St, Philadelphia, PA 19139 | (215) 829-7271

www.med.upenn.edu/hallmercer



The Hall-Mercer Community Behavioral Health Center provides comprehensive outpatient services to Philadelphia residents in need. Hall-Mercer distinguishes itself from other community-based services through its affiliation with Pennsylvania Hospital and Penn Medicine.

As part of Philadelphia's Behavioral Health System, it is 1 of 11 community mental health centers, and has 1 of 5 Philadelphia Crisis Response Centers onsite.

At the Philadelphia Juvenile Justice Services Center (PJJSC), behavioral health services are provided for detained youth; the services provided include screening and assessment for depression and suicide, supportive counseling, psychosocial treatment, and medication management.

In addition to the services embedded at the PJJSC, Hall Mercer has its own outpatient clinic that provides behavioral and mental health services to youth as well.

Contact Information:

Lauren Cliggitt, LCSW

Manager

(215) 829-6463

lauren.cliggitt@uphs.upenn.edu

Sean Snyder, LCSW

Clinician

(215) 829-5383

sean.snyder@pennteam.upenn.edu

Referral Process: Internal referrals are through frontline staff, medical, and social services. External referrals at the center are usually through social services contact. Email or call with concerns about a youth.

Eligibility Requirements: Available to all detained residents during their holding. Youth are ages 12-20, which includes male/female/non-binary. Additional supports available to gender non-confirming youth.

HIAS PENNSYLVANIA

Immigrant & Refugee Services, Legal Services
600 Chestnut St, Suite 500B, Philadelphia, PA 19106
www.hiaspa.org



HIAS Pennsylvania supports low-income immigrants of all backgrounds as they build new lives in our community. Through immigration legal services and an array of social services, HIAS PA works to address their needs, defend their rights, and advocate for their equitable inclusion in American society.

HIAS PA's Immigrant Youth Advocacy Program provides screenings, referrals, and, when capacity allows, direct legal services to immigrant youth, including survivors of human trafficking. Priority is given to youth involved with the Philadelphia DHS child welfare system and youth who entered the U.S. as unaccompanied minors.

Language Access: HIAS PA's Immigrant Youth Advocacy Program staff are bilingual in English and Spanish. For other languages, HIAS PA uses professional interpretation services.

Contact Information:

Stephanie Lubert
Immigrant Youth Advocacy Program Managing Attorney
slubert@hiaspa.org

Referral Process: For referrals from service providers, please email Stephanie at the above email address. For potential clients, please call 215-832-0900.

Eligibility Requirements: HIAS PA will screen referrals for eligibility, including income eligibility guidelines.

JOSEPH J. PETERS INSTITUTE

Behavioral Health

Survivor Services: 100 S Broad St, Philadelphia, PA 19110 | (215) 701-1560

Safety & Responsibility: 1211 Chestnut St, Philadelphia, PA 19107 | (215) 665-8670

www.jjpi.phmc.org



The Joseph J. Peters Institute (JJPI) serves survivors of trauma and individuals with a history of sexual or relational violence through the provision of high-quality, evidence-based social and psychological services, training, evaluation, research, education, consultation, and prevention.

JJPI employs evidence-based and evidence-informed outpatient therapy practices across all evaluations for trauma survivors of all ages. JJPI has a few clinicians trained in trauma-focused cognitive behavioral therapy (TF-CBT) for commercially sexually exploited (CSE) children.

All therapists at JJPI are trained in TF-CBT, providing an adolescent dialectical behavior therapy (DBT) program and an adolescent prolonged exposure therapy (pe) program. Similar to the DBT program, however in group formats, the trauma affect regulation: guide for education & therapy (TARGET) is also available to adolescents; the therapeutic program teaches skills that can be used by trauma survivors to handle present-day stress reactions, trauma, emotional states to reach lasting recovery.

Located at the Chestnut location, individuals can seek treatment at the Safety and Responsibility Program (SRP) site for sexual behavior problems and/or who have been charged/convicted with convicted sexual offenses. The Youth Safety and Responsibility Program (YSRP) serves adolescents (age 12+ years) who have problematic sexual behavior.

Contact Information:

Survivor Services (all referrals)

(215) 701-1560 | Fax: (215) 701-1575

Youth Safety & Responsibility Programs

(215) 665-8670 | Fax: (215) 665-8611

Referral Process: Call the referral number and the intake team will collect the information needed. You can also reach Dr. Brandi Stewart at bstewart@jjpi.phmc.org to be set up with the intake team.

Eligibility Requirements: JJPI does not accept private insurance—accepting both Medicare and Medicaid funding. JJPI accepts all ages, gender (non-binary). JJPI is an outpatient agency.

JUSTICE AT WORK

Immigrant & Refugee Services, Legal Services
990 Spring Garden St, Suite 300, Philadelphia, PA 19123
www.justiceatworklegalaid.org



Justice at Work (JaW) provides direct legal services and community education to low wage workers throughout Pennsylvania, including immigrant survivors of human trafficking.

Areas of legal assistance include T Visas and U Visas. JaW does not have a program specifically directed at youth, but does represent youth on a case-by-case basis.

Language Access: JaW has many Spanish-speaking paralegals and attorneys. Additionally, phone interpretation is utilized for other languages.

Contact Information: Individuals in need of legal assistance should call JaW's main line to speak directly to a staff member at 215-733-0878.

Referral Process: Service providers or other agencies who wish to make a referral can reach out to Lisa Hurlbutt, Senior Staff Attorney, at lhurlbutt@justiceatworklegalaid.org or 215-733-0878 ext. 227.

Eligibility Requirements: JaW serves individuals whose income is at or below 125% of the federal poverty guidelines (with some exceptions) and typically represents Pennsylvania residents or individuals whose legal issue relates to their employment in Pennsylvania.

NATIONALITIES SERVICE CENTER

Case Management, Immigrant & Refugee Services, Legal Services

1216 Arch St, 4th Floor, Philadelphia, PA 19107 | (215) 893-8400

www.nscphila.org



Nationalities Service Center (NSC) is a non-profit organization that provides social, educational, and legal services to immigrants and refugees in the Philadelphia area. NSC strives to ensure that individuals and families new to the country are supported and afforded every opportunity to thrive. Areas of services are language access and proficiency, legal protections, access to food, health and wellness, and job readiness training to immigrants and refugees.

NSC currently does not have programs that specially serve youth. However, NSC's Anti-Human Trafficking Program is open to any immigrant survivors.

Language Access: NSC uses language lines and on-site interpreters. Any language is welcomed.

Contact Information

Brenda Nogales

Senior Manager of the Immigrant Survivor Services Program

bnogales@nscphila.org

Referral Process: Please email Brenda Nogales to be directed to the best staff member for screening.

Eligibility Requirements: Open to all immigrant survivors.

PENNSYLVANIA OFFICE OF ATTORNEY GENERAL

Legal Services

1000 Madison Ave, Philadelphia, PA 19403



Contact Information:

Heather Castellino

Senior Deputy Attorney General, Organized Crime Division in PA Office of Attorney General

hcastellino@attorneygeneral.gov

Description:

Heather works as a prosecutor specializing in cases involving corrupt organizations. Specifically, Heather works with local, state, and federal law enforcement agencies investigating and prosecuting cases of both sex and labor trafficking (as well as other criminal enterprises) involving both juvenile and adult victims.

PEOPLE'S EMERGENCY CENTER, ARISE

Behavioral Health, Education & Life Skills, Employment, Housing, Physical Health

325 N 39th St, Philadelphia, PA 19104 | (267) 777-5800

www.pec-cares.org/arise-youth.html

Twitter: @PECCaresPhilly | Facebook: @PeoplesEmergencyCenter



People's Emergency Center (PEC) is located in West Philadelphia and has a mission to nurture families, strengthen neighborhoods, and drive change. PEC's specific ARISE program services youth aging out of foster care who are experiencing homelessness. Programming available includes:

- An assigned case manager who will help meet your goals and stay on track
- Behavioral health
- Employment training
- Healthcare
- Housing
- Parenting training
- Youth-specific activities

Language Access: English

Contact Information:

Leslie Haddock

Director of Emergency & Transitional Housing

(267) 777-5807

lhaddock@pec-cares.org

Referral Process: Accepts DHS referrals. Please email dhs_housing@phila.gov for referrals to DHS housing unit.

Eligibility Requirements: Must be (1) youth ages 16-24 years (2) experiencing homelessness. Accepts all genders and there are no restrictions to the number of children a youth is allowed to have.

PHILADELPHIA ALLIANCE OF CHILD TRAUMA SERVICES

Behavioral Health

(215)-413-3100 | Office Hours: Mon-Fri, 9am-5pm

Website: <http://www.philadelphiapacts.org/>



The Philadelphia Alliance for Child Trauma Services (PACTS) is a child and adolescent behavioral health system-wide trauma screening, education, prevention, and intervention program. PACTS is under the leadership of Community Behavioral Health and EPIC (the Evidence-Based Practice and Innovation Center).

PACTS mission is to increase the number of youth who receive effective, trauma-focused and trauma-informed care in Philadelphia, with a focus on the most vulnerable and underserved young people, including:

- Commercially sexually exploited children
- Intentionally injured youth
- Lesbian, gay, bisexual, transgender, queer/questioning, intersex youth
- Unaccompanied immigrant youth and newcomer immigrant youth
- Young children

In order to provide full geographic coverage of the City of Philadelphia, PACTS develops a selection process via which behavioral health agencies serving high need areas of Philadelphia can apply to join PACTS. The following community-based behavioral health providers are part of the PACTS network and provide trauma services to vulnerable youth:

- Bethanna
- Child Guidance Resource Center
- Child Guidance Resource Center – Philadelphia Autism Center of Excellence
- Children’s Crisis Treatment Center
- COMHAR, Inc. (Latino program)
- Gemma Services- Silver Springs
- Gemma Services- The Village
- Hall-Mercer (PACTS lead agency)
- Healing Hurt People
- Intercommunity Action
- Jane Adams Place
- Joseph J. Peters Institute
- Merakey (Knights Road)
- Merakey (Lehigh Avenue)
- Merakey (Mt. Airy)
- NET
- Northern Children’s Services
- PATH, Inc.
- The Bridge (RTF) / The Villa (OP)
- The Center for Families and Relationships

Contact Information:

Natalie Dillard

Director, Evidence-Based Practice & Innovation Center (EPIC)

Natalie.Dallard@Phila.gov

(267)-602-2496

The PACTS Initiative funds and coordinates the training and clinical consultations on evidence-based trauma treatments such as trauma-focused cognitive behavioral therapy (TF-CBT). PACTS also provides advanced skills training, technical assistance, training on working with vulnerable populations, clinical resources, and enhanced rates.

PHILADELPHIA CHILDREN'S ALLIANCE

Behavioral Health

300 E Hunting Park Ave, Philadelphia, PA 19124 | (215) 387-9500



The Philadelphia Children's Alliance (PCA) is a regional child advocacy center that promotes healing and justice for child victims of sexual abuse. PCA coordinates child sexual abuse investigations among Philadelphia public agencies. PCA collaborates with partners in child protection, law enforcement, and medical and mental health services to provide forensic interviews, victim support, and counseling services at the Philadelphia Safety Collaborative, a co-located child-friendly facility. PCA offers CVHT therapy, court accompaniment, family/victim advocacy, and conducts CVHT assessments.

CVHT therapy consists of treatment modalities of trauma-focused cognitive behavioral therapy (TF-CBT) and/or eye movement desensitization and reprocessing (EMDR). There is also the opportunity to engage parents/caregivers in the child's treatment.

Under the Clinical Department at PCA, there is a CVHT Assessment Specialist that conducts assessments with children and youth who have been identified as being at-risk for commercial sexual exploitation and/or trafficking.

The CVHT Assessor position also works and collaborates with other community agencies such as DHS and CUAs to help youth connect to specialized supports and services.

Language Access: PCA uses language line as needed. During therapy sessions, an "in-person" translator is used via Zoom as needed – this option is offered when the language needed is not Spanish. PCA tries to keep the same translator for consistency, however, is most commonly used with caregivers who do not speak English but their participation in the child's therapy is vital. However, this is also available to the youth. PCA also has a bilingual Trauma Therapist as well as other bilingual staff who work with our Spanish-speaking families.

Contact Information:

Ricky Schermond, LCSW

Manager of Clinical Services

rschermond@philachildrensalliance.org

(267)-546-8986

Referral Process: PCA's current referral sources are through internal and DHS referrals. To refer a child or youth that may have suspected concerns/red flags of being commercially sexually exploited and/or trafficked, a CVHT screening and assessment referral is sent to Manager of Clinical Services and CVHT Assessment Specialist. To refer for CVHT therapy, fill out the referral form in [Appendix B](#) and email it to Ricky Schermond. Ricky Schermond is also a point of contact for any questions/information regarding PCA's clinical services.

Eligibility Requirements: For CVHT therapy, the child/youth must have confirmed or strong suspicions of CVHT/trafficking, age mid-20s or younger, and any gender. There is no insurance or payment required as it is grant funded. During COVID-19, the child needs access to the internet via smartphone or computer (preferably) for the telehealth sessions. For a CVHT assessment, while there is no specific age range, typically, children and youth between the ages 7-18 years can be referred for a CVHT assessment if there are concerns/red flags of CVHT/trafficking; however, every referral can be discussed on a case-by-case basis. All services at PCA are free to families and PCA covers the cost for translation services.

PHILADELPHIA LAW DEPARTMENT, CHILD WELFARE UNIT

Legal Services

1515 Arch St, Philadelphia, PA 19102

www.phila.gov/departments/law-department/practice-groups/social-services-group/



The Child Welfare Unit represents DHS on all legal matters, including those related to human trafficking. The Child Welfare Unit also has a designated team of attorneys that staff WRAP Court, Philadelphia's Juvenile Human Trafficking Court.

Contact Information:

Nicolette Burgess-Bolden

Chief of Specialty Practice

nicolette.burgess@phila.gov

Meghan Goddard

Divisional Deputy City Solicitor

meghan.goddard@phila.gov

Lauren Realberg

Assistant City Solicitor

lauren.realberg@phila.gov

Referral Process: Referrals for WRAP Court are made through the parties in a child's dependent and/or delinquent case, with the approval of the assigned dependent and/or delinquent judge.

Eligibility Requirements: There must be evidence that the child is a victim of human trafficking and has an open dependent or delinquent case.

PROJECT LIBERTAD

Behavioral Health, Education & Life Skills, Immigrant & Refugee Services, Legal Services

1220 Black Powder Dr, Phoenixville, PA 19460

www.projectlibertad.org



Project Libertad provides newcomer immigrant youth in Phoenixville with the only wraparound legal and social services available to newcomers in all of Chester County and the Greater Philadelphia region. Project Libertad prevents the deportation, trafficking, and abuse of newcomer children and helps them adjust to life in the United States by providing critical legal and social services including:

- Immigrant Children’s Defense Project --- children face immigration judges alone unless they can pay a private attorney thousands of dollars or are lucky enough to find a pro-bono lawyer. This project fights to make due process available to all children fighting deportation and provides low-cost legal services to immigrant children fighting deportation.
- Know Your Rights Project --- provides newcomer students in Montgomery and Chester counties with free “Know Your Rights” presentations, legal screenings to determine eligibility for immigration relief, and legal referrals to trustworthy attorneys.
- Legal-Mental Health Partnership --- partners with the Immigrant Psychology Network to increase access to legal and mental health services for newcomer youth in Chester and Montgomery counties.
- Newcomer Immigrant Youth After School Programs --- provides weekly support groups to newcomer immigrant students at 6 schools in the Norristown and Phoenixville area school districts. These groups focus on 4 key areas of need: academic enrichment, ESL support, mental health support, and advocacy.

Language Access: Spanish interpretation is available.

Referral Process: Please contact Rachel Rutter via email: rachel@projectlibertad.org

Eligibility Requirements: For immigration legal services, Project Libertad only takes cases of unaccompanied minors (or those who entered the US as unaccompanied minors and have since turned 18). Project Libertad does not take adult cases.

REDEEMED FOR A CAUSE

Behavioral Health, Case Management, Education & Life Skills, Physical Health

5100 Spruce St, Philadelphia, PA 19104 | Hotline: (215) 821-8353 | redeemedforacause@gmail.com

www.redeemedforacause.org



Redeemed for a Cause is a survivor, woman, and minority-led organization seeking to serve as a catalyst for trafficked women and girls to realize their intrinsic worth and true potential.

Redeemed for a Cause drop-in center welcomes new walk-ins and familiar faces. Victims and survivors of human trafficking are welcome to come in and benefit from services. These services include:

- Basic needs items (clothing, food, toiletries)
- Bible studies
- Crisis and case management
- Health education (particularly sex and breast health)
- Health screenings
- Individual and group counseling
- Life skills workshops
- Referrals to our partners and others
- Various groups/workshops (book club, trauma group, self-love workshop)
- Yoga, wellness, and mindfulness classes

In addition, the Redeemed for a Cause street outreach team goes out to interact with the community and spread awareness of the free services offered on the 2nd and 4th Saturdays of each month.

Contact Information:

Dawn Williamson

Executive Assistant and Board Secretary

redeemedforacause@gmail.com

Referral Process: Walk-ins are welcome during drop-in center hours (limited due to COVID-19) and youth are welcome to call the hotline. To refer a youth and have Redeemed for a Cause reach out, send an email to the listed email with the youth's contact information.

Eligibility Requirements: Eligibility is broad--- serves women and those primarily at-risk for or victim/survivor of trafficking.

THE SALVATION ARMY, NEW DAY TO STOP TRAFFICKING

Case Management, Housing, Outreach, Peer Mentoring, Hotline, Training

3150 N Mascher Street, Philadelphia, PA 19133

NDDI: Mon-Wed 11am-4pm; Thu 6pm-9pm

Trauma-Informed Groups: Thu 11am-5pm

Drug & Alcohol Case Management: Mon-Fri 9am-5pm

<https://easternusa.salvationarmy.org/eastern-pennsylvania/fight-for-justice/>



The New Day to Stop Trafficking Program exists to promote safety for survivors of human trafficking and exploitation through supporting their strengths and offering accessible services to prevent re-victimization and enact social change in the Philadelphia region. Some services offered include:

- Mobile Case Management Program --- provides trauma-informed, survivor-centered clinical case management to youth and/or adult survivors of human trafficking to help them meet their self-identified goals.
- Peer Mentorship--- team of peer mentors with lived experience in trafficking and substance use offer support to survivors of trafficking.
- New Day Drop-In (NDDI) --- provides a consistent, safe, welcoming, and trauma-informed environment for women exploited by the commercial sex industry in the Kensington neighborhood of North Philadelphia. New Day believes that women are the experts of their story and aims to create a space where they can work towards reclaiming control over their lives.
- New Day New Home --- long-term transitional living program for young women who identify as victims of sex and labor trafficking.
- Police Assisted Diversion Program--- Individuals arrested for the crime of prostitution are diverted for social services rather than charges. Street outreach to those involved in commercial sex.
- 24/7 Anti-Human Trafficking Hotline and Response--- Hotline that offers technical assistance, crisis response, referrals, and safety planning for survivors and third-party professionals. Offers in-person response if a survivor is in need.

Language Access: The Salvation Army utilizes a language line and will translate all client meetings that are needed. In-person interpretation is also used when it is needed.

Contact Information:

Heather LaRocca

Director

heather.larocca@use.salvationarmy.org | (267) 634-0375

Susan Jones

Assistant Director

susan.jones@use.salvationarmy.org | (215) 384-3109

Referral Process: Referrals should be made through the New Day to Stop Trafficking Program's hotline at 267-838-5866 or referral forms. Please see [Appendix C](#) for client referral form.

Eligibility Requirements: General services are open to children and adult survivors of human trafficking (both sex and labor trafficking). Mobile case management is available to both children and adults regardless of age and gender. The NDNH transitional housing program is for female identifying folks ages 18-26 years. The NDDI is a fully functioning drop-in center serving female-identifying individuals ages 18+. NDDI works specifically for the target population of women exploited by the commercial sex industry in the Kensington neighborhood.

ST. CHRISTOPHER'S HOSPITAL FOR CHILDREN, ADOLESCENT MEDICINE

Behavioral Health, Physical Health

160 E Erie Ave, Philadelphia, PA 19134 | 215-427-8588

www.towerhealth.org/services/adolescent-medicine



The St. Chris team offers complete care for teen health and well-being. They offer everything from annual checkups and sports physicals to specialized care for conditions that affect your child's physical, mental, emotional, and sexual health. The Adolescent Medicine Unit provides comprehensive services for teens, from routine health care to advanced treatments for complex illnesses and conditions.

They offer a range of primary care services for teens, including:

- Annual well visits
- Breast health evaluations and referrals
- Care for chronic (ongoing) conditions, such as asthma and diabetes
- Diet and nutrition counseling
- Eating disorders
- Evaluation and care for gynecological conditions, such as irregular menstruation, endometriosis or polycystic ovarian syndrome
- Immunizations
- School and sports physicals

Teens ages 13 to 21 have access to confidential reproductive and sexual health services, including:

- Birth control
- Counseling in a variety of areas, including abstinence and risk reduction, sexuality, and general adolescent and developmental health
- Emergency contraception (Plan B/morning after pill)
- HIV screening
- Pregnancy testing
- Reproductive health care, including gynecological health exams and male pelvic health exams
- Screening and treatment for sexually transmitted diseases (STDs)

St. Christopher's Adolescent Medicine offers walk-in services — no appointment needed — for condom pickup, emergency contraception, pregnancy testing, and HIV screening.

Contact Information:

Jasmin Peralta, MSW

Social Worker

Jasmin.Peralta@towerhealth.org

Referral Process:

Eligibility Requirements: Under 21,

ST. CHRISTOPHER'S HOSPITAL FOR CHILDREN, CHILD PROTECTION PROGRAM

Behavioral Health, Physical Health

160 E Erie Ave, Philadelphia, PA 19134 | (215)-427-6869

www.towerhealth.org/services/child-protection-program



St. Christopher's Hospital for Children – Child Protection Program (CPP) was established for children and families who have been subjected to abuse or neglect. CPP's objective is to provide the highest quality of care to victims of child abuse, while minimizing the potential for further trauma by providing compassionate care and psychosocial support in a nurturing environment as a first step toward healing for the child and family. CPP provides the following services:

- Abuse investigation
- Consultation and education to medical providers
- Follow-up care
- Inpatient consultations
- Judicial process assistance
- Medical diagnosis and treatment
- Outpatient services
- Telephone consultations (24hrs/day)

Contact Information:

Sharae Hunter, LSW

Medical Social Worker

Sharae.Hunter@towerhealth.org

Referral Process: Children are referred to the CPP program through St. Christopher's Hospital for Children Emergency Department, primary physicians, DHS, SVU, and Philadelphia Children's Alliance.

Eligibility Requirements: N/A.

SUPPORT CENTER FOR CHILD ADVOCATES

Legal Services

1617 JFK Blvd #1200, Philadelphia, PA 19103 | (267) 546-9200

www.sccalaw.org

Instagram: @phillychildadvocates



The Support Center for Child Advocates (*Child Advocates*) provides legal and social service advocacy for children who have experienced abuse and neglect. In collaboration with *Child Advocates* staff social workers, volunteer attorneys advocate to ensure that each child's medical, educational, and emotional needs are met. The *Child Advocates* team advocates for clients with the goal of securing safety, justice, well-being, and a permanent nurturing environment for every child.

Child Advocates' Project PROTECT (Philadelphia Response & Outreach to End Child Trafficking) seeks to improve the response of the child welfare system to youth who are trafficked for sex and/or labor, including direct representation of victims, local resource development, and macro-level policy advocacy. The Juvenile Anti-Trafficking Coalition is part of this work and seeks to ensure that minor trafficking victims can access all services necessary to facilitate their recovery, and that service providers have the capacity and skill to meet the needs of minor trafficking victims via increased coordination and collaboration.

Contact Information:

Kelly Sagastume, MSW

Program Manager of Project PROTECT

ksagastume@sccalaw.org | (267) 210-4853

Ms. Sagastume directly represents child trafficking victims in dependency and/or criminal proceedings, and also convenes the Philadelphia Juvenile Anti-Trafficking Coalition and the Youth Survivor Advisory Board.

Referral Process: Children ages 0-20 are most often referred to *Child Advocates* for legal representation through dependency, criminal and/or domestic relations Courts.

Eligibility Requirements: Children ages 0-20, who have experienced abuse or neglect, are most often referred to *Child Advocates* for legal representation through dependency, criminal and/or domestic relations Courts

VALLEY YOUTH HOUSE

Behavioral Health, Case Management, Education & Life Skills, Housing, LGBTQ+ Services

1500 Sansom St, Suite 300A, Philadelphia, PA 19102

www.valleyyouthhouse.org



Valley Youth House (VYH) is a non-profit organization committed to help young people build foundations for resilience and independence. The mission of VYH is to provide prevention and intervention services, counseling, life skills, and behavioral health services to abused, neglected, and homeless youth and their families. VYH offers responsive programming that is built to fit the needs of every young person. These include:

- The Synergy Program --- street outreach program designed to help runaway and homeless youth ages 24 years and under. The program offers peer support, counseling, information and referral services to assist youth to find permanent housing. Street outreach coordinators go to places that are not accessible to help youth who do not go to shelters. Refer to Appendix D & E for flyers.
- Youth Access Points --- youth friendly, youth specific locations where young adults ages 18-24 years in Philadelphia who are experiencing homelessness can go to be assessed for resources within the homeless assistance system. The youth access point is operated by VYH, as part of Philadelphia's Office of Homeless Services assistance system.
- VYH weekly Center City Distribution Days are on Tuesdays from 12pm-3pm at 15th and Sansom St. outside of Ocean Prime in the VYH Mobile Office Van (food assistance).

Contact Information:

Synergy Program

Office: (215) 925-3180 | Team: 1-800-468-7315

Referral Process: Call the Synergy Program and get connected to VYH staff. Providers can attend VYH bi-weekly informational sessions. Refer to [Appendix D](#), [Appendix E](#), and [Appendix F](#) for flyers.

Eligibility Requirements: Unaccompanied minors and young adults 18-24 years experiencing housing instability or homelessness.

VILLANOVA LAW INSTITUTE TO ADDRESS COMMERCIAL SEXUAL EXPLOITATION

Legal Services

299 N Spring Mill Rd, Villanova, PA 19087 | (610) 519-7183 | www.cseilegal@law.villanova.edu

www.cseinstitute.org



The Villanova Law Institute to Address Commercial Sexual Exploitation (CSEI Institute) educates and provides technical assistance to those who respond to commercial sexual exploitation in Pennsylvania. Since its launch in 2015, the CSE Institute has impacted key legislative efforts in the fight to support survivors of trafficking in Pennsylvania and beyond.

The CSE Institute centers the experiences of survivors to inform the development of policies and best practices to combat commercial sexual exploitation. The CSE Institute also equips policy-makers and the broader community with the skills and knowledge they need to improve the legal system's response to commercial sexual exploitation, in order to support survivors and hold perpetrators accountable.

The CSE Institute website has a wide range of information, including resources such as a monthly newsletter which you can sign up for on the site. According to the CSE Institute, under Pennsylvania law, criminal records can be cleared if the arrest and conviction occurred as a result of being trafficked. The law applies to certain offenses that were committed by a victim of sex trafficking as a direct result of being trafficked such as prostitution. For more information on clearing criminal records and for other related information, visit the CSE site. You can find a flyer of this resource in [Appendix G](#).

WOAR, THE PHILADELPHIA CENTER AGAINST SEXUAL VIOLENCE

Behavioral Health

1617 JFK Blvd, Suite 800, Philadelphia, PA 19103 | 24-Hr Hotline: (215) 985-3333

www.woar.org



WOAR – The Philadelphia Center Against Sexual Violence is a sexual violence crisis center which aims to advocate, educate, and support survivors of sexual violence, as well as end sexual violence in Philadelphia. WOAR’s professional staff and committed volunteers provide comprehensive sexual assault counseling, advocacy services, and community and professional training. All services offered at WOAR are free for anyone, including youth. WOAR’s Counseling Department provides:

- 24-hr hotline
- Hospital and court accompaniment
- Individual and group counseling for children and adults who have experienced sexual abuse or sexual assault
- Latino outreach services

Language Access: Counseling in English and Spanish are offered.

Contact Information:

Amber Goltz

Anti-Trafficking Manager

amber@woar.org

To access any service at WOAR, clients can contact the 24/7 hotline via phone call or text.

Referral Process: Individuals are welcome to reach WOAR through the hotline. If a client is seeking therapy and identifies as a human trafficking victim or survivor, they can request to speak with Amber Goltz, who is the Anti-Trafficking Manager.

Eligibility Requirements: Clients under the age of 14 years are unable to receive assistance without the consent of a caregiver. Clients do not need health insurance to access services. Clients of all ages and genders are welcome. The only requirement to receive services is that the client has experienced some form of sexual violence.

APPENDIX A



Community Behavioral Health: Provider Notification Sending Requests for Interpretation Services via Protected Trust November 26, 2018

Effective November 26, 2018, requests for language interpretation for CBH members should be sent via secured emails to CBH.Interpretation.Services@phila.gov. Interpretation services should be requested five days (at a minimum) in advance of the scheduled appointment.

When requesting interpretation, please copy, complete, and email the form below:

1. Name of member:
2. Identifying info (DOB and SSN or MA#):
3. Type of service (individual, family therapy, psychiatric evaluation, etc.):
4. Date of appointment:
5. Beginning and end times:
6. Location of appointment, including full address:
7. Contact person at your agency if interpreter needs help finding the location:
8. Language needed:
9. Preferred interpreter (if this applies):
10. Team or individual (American Sign Language only):

Per CBH Bulletin #08-03, the Department of Behavioral Health and Intellectual Disability Services (DBHIDS) will not reimburse providers for costs incurred for use of Spanish interpreters. DBHIDS expects providers to develop sufficient in-house capability to deliver behavioral health services to Spanish-speaking individuals.

CBH interpretation coordination is arranged through the Member Services Department. Member Service Representatives are available 24 hours per day, 7 days per week, to answer any questions you may have and can be reached at 1-888-545-2600.

APPENDIX B

Mental Health Referral Form Description

One form per child in need of treatment is required.

*** This referral does not meet the requirements for mandated reporting by the state. An official report must be made before submitting referral for therapeutic treatment. ***

Client Information: Provide most accurate to date information related to client being referred.

- Physical Guardian: Caregiver where child resides.
- Legal Guardian: Caregiver/s that have rights to consent to treatment for children 13yo and younger.
- Scheduling Phone # & Person: Caregiver or Professional tasked with assuring child attends scheduled appointments.

Referral Data:

1. Essential that ALL disclosures made to referral source be provided; types of services client is interested in (individual/group); and reason team or other professional recommended child for Trauma Focused Treatment (TFT).
2. Provide information related to court proceedings (pending and upcoming) where child is expected to testify or be present; arrest made/warrants related to allegations; custody orders/disputes; protection from abuse orders; etc.
3. Describe families/professionals concerns with child's safety. (i.e. AP accessibility to child)
4. Information provided by data source related to past mental health treatment; known diagnosis, and/or medication management.
5. Describe both visible and shared concerns related to changes in child's behavior and/or mood.
6. Provide insight on families accessibility to consistent transportation to treatment, specific scheduling needs disclosed, any concerns with lack of support or belief by caregiver who will be charged with transporting child to treatment. Also, any information related to families response to our involvement to assist in addressing the families concerns early on.

Complete form in its entirety and submit to: Alea Cummings, LCSW at alea@philachildrensalliance.org and
 _____, LCSW at ricky@philachildrensalliance.org



To be completed by Manager of Clinical Services

Individual Group _____

Both (Indiv/Group)

Assigned to: _____

NCAtrak Entry: _____

Mental Health Referral Form

Client Information:

Child's Name:	DOB & Age:
Physical Guardian:	Address:
Legal Guardian:	Philadelphia, PA
Scheduling Phone # & Person:	Alternate Phone #:

Referral made by: [Click here to enter text.](#)

Date: [insert]

Referral Contact Info:

CAC Case #:

Has a CHILDLINE or DHS Hotline report of abuse/trafficking been made Yes No

If so, by whom:

1. Reason for Referral *(List all that apply: ALL Disclosures, Type of services needed, other concerns)*

2. Legal Issues: *(upcoming court date, preliminary hearing, custody court, PFA, Arrest Made, contact w. AP)*

3. What is the family's current safety plan?

4. Past & Current Mental Health Treatment: *(where, how long was treatment, diagnosis, medications)*

5. Has the child demonstrated changes in behavior and/or mood?: *(Describe any visible/verbalized changes)*

6. Potential Obstacles to Treatment: *(Concerns about family interest, motivation, or availability to treatment))*

Supervisor Signature _____

Submission Date _____

REQUIRED FIELD:

<input checked="" type="checkbox"/>	Check All Child Trauma-Related Symptoms or Mental Health factors related to disclosure that Apply:
	Has difficulty falling or staying asleep
	Experiences unwanted thoughts/images of the trauma
	Exhibits inappropriate sexualized behaviors
	Acts or feels like the trauma is happening again
	Thinks or acts like a younger child
	Increase/Decrease in appetite
	Having self-injurious thoughts or behaviors: cutting, scratching, hitting head against walls
	Feeling irritable or having fits of anger
	Appears withdrawn or isolates self
	Exhibits avoidance symptoms: people, places, things associated with trauma or thoughts, feelings, talking about the trauma
	Emotionally upset when reminded of trauma (scared, angry, sad, guilty, ashamed, etc.)
	Physically upset when reminded of trauma (sweating, fast heart beat, etc.)
	Exhibits behavioral problems in school or poor academic performance
	Appears overly careful, jumpy or easily startled
	Having bad dreams or nightmares
	Plays games or draws pictures that are like some part of the trauma
	Other changes in behavior, cognitions or mood
	History of running away
	History of getting kicked out of their home
	History of substance use
	Current or history of sexually transmitted infections
	Seems overly fearful
	Dates or is friends with much older individuals
	Engaged in inappropriate sexualized activity on social media
	History of being arrested
	History of or current truancy
	Report of Commercial Sexual Exploitation of Children (CSEC)

APPENDIX C



Client Referral Form:

New Day to Stop Trafficking Program [OVC Victim Services Grant]

Client Information:

Name: _____ Date of Birth: _____

Gender: _____ Primary Language: _____

Phone Number: _____ Secondary Language: _____

1) Current Address or Place of primary residence (at point of referral): _____

2) Type of Trafficking confirmed or suspected: (circle one or both categories)

Sex Trafficking

Labor Trafficking

3) Describe the current client status and reason for referral _____

4) Expected Outcome of Referral: _____

Referring Agency information

Date of Referral: _____ Name of Agency: _____

Name of Representative making referral: _____

Primary contact information (please provide: Phone/Email/Address):

Type of Agency making referral (circle one):

Law Enforcement

Legal

Community Behavioral Health

Social Service provider/Victim Service provider

Health Care provider

Other: _____

For internal Salvation Army Staff ONLY:

Date Referral Received: _____

Staff Assigned to case: _____

Client ID number assigned (if OVC eligible): _____

Signature of Staff completing form: _____

THE SYNERGY PROJECT



Synergy Line: 1-888-468-7315 Office: 215-925-3180 IG: @SynergyPhilly

WHO ARE WE?

The Synergy Project is a street outreach and emergency services team designed to support youth 24 and under who are unstably housed or experiencing homelessness.

WHAT CAN WE HELP WITH?

- Emergency supplies
- Informal counseling
- Emergency housing referrals
- Housing Assessments
- Homeless Prevention Services

HOW CAN I REACH YOU?

EVERY TUESDAY

FROM 12PM – 3PM

Outside Ocean Prime
on 15th St
near 15th and Sansom
Philadelphia, PA 19102

BY PHONE:

Synergy Team line:

1-888-468-7315

Office Phone:

215-925-3180

ON SOCIAL MEDIA:

Facebook:

Synergy Project
Philadelphia

Instagram:

@synergyphilly

THE SYNERGY PROJECT



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(COME MEET US!

Every Tuesday,
12pm - 3pm
Outside Ocean Prime @
15th and Sansom St.

WHAT CAN WE HELP WITH?

- Emergency supplies
- Informal counseling
- Emergency housing referrals
- Housing Assessments
- Resources and Referrals

Synergy Line: 1-888-468-7315 Office: 215-925-3180 IG: @SynergyPhilly

APPENDIX F



YOUTH RESOURCES IN PHILADELPHIA

EMERGENCY SHELTER

Under 18 Yrs:
Youth Emergency Services
1526 Fairmount Ave
215-787-0633

Forget Me Knot
2321 Broad St.
215-223-3621

18 - 21 Yrs:
Covenant House
31 E Armat Street
215-951-5411

SHELTER INTAKE SITES

Male Identified
Roosevelt Darby
M-F 8am to 3pm
804 N. Broad Street

Families and Women Identified
Apple Tree Family Center
M-F 8am to 3pm
1430 Cherry Street

AFTER HOURS SHELTER

Male Identified:
Station House
2601 N. Broad St.
215-225-9230; 4PM

Women Identified:
House of Passage
111 N. 49th Street
215-471-2017; 4PM

All Genders:
Horizon House
427 N. 63rd St.; 7PM

Families:
Salvation Army Red Shield:
715 North Broad Street
215-787-7887; 5PM

ABUSE AND VIOLENCE

Philadelphia DV Hotline
1-866-723-3014

Lutheran Settlement House
1340 Frankford Avenue
215-426-8610

MENTAL AND PHYSICAL HEALTH

Mazzoni Center
1348 Bainbridge St.
215-563-0652

Philadelphia Fight's Y-HEP
1207 Chestnut St, 5th Fl.
215-344-1632

HUB of Hope
JFK and Broad St.
Lower Level,
8am - 4pm

Philadelphia Mobile Crisis
215-685-6644

Community Behavioral Health
801 Market S, Ste 7000
215-413-3100

LGBTQ YOUTH

Attic Youth Center
255 S. 16th Street
215-545-4331

Valley Youth House PRIDE Program
215-925-3180

OTHER SERVICES

Prevention Point
2913 Kensington Ave.
215-634-5272

Broad Street Ministry
315 S Broad Street
215-735-4847

Youth Services Inc.
410 N. 34th St.
215-222-3262

Youth Sentencing and Re-Entry Project
267-703-8046

HOTLINES

Outreach Coordination Center
215-232-1984

National Suicide Prevention Lifeline
1-800-273-8255

Human Trafficking Resource Center:
1-888-373-7888

National Runaway Safeline:
1-800 RUNAWAY

The Trevor Project LGBTQ Youth
1-866-488-7386

CLEARING ARRESTS & CRIMINAL CONVICTIONS FROM YOUR RECORD

Pennsylvania Law for Survivors of Sex Trafficking

HOW IT WORKS

Your criminal record can be a barrier to getting a job, housing, and immigration status. It can also impact family law issues.

However, there is a Pennsylvania law that can help you clear your criminal record. The law applies to certain offenses that were committed by a victim of sex trafficking as a direct result of being trafficked. The law does not limit the number of arrests or convictions.

The following offenses may be vacated (or cleared) from your record:

- Prostitution
- Criminal trespass
- Disorderly conduct
- Loitering and prowling at night time
- Obstructing highways and other public passages
- Simple possession of a controlled substance

AM I ELIGIBLE?

You may be eligible if your arrest and conviction occurred as a result of being trafficked. Being trafficked means someone made you engage in prostitution through:

- Causing or threatening harm, physical restraint, or abuse of the legal process;
- Kidnapping;
- Taking or retaining property as coercion;
- Withholding documents and identification;
- Extortion;
- Fraud;
- Criminal coercion;
- Duress through threatening to use force;
- Debt coercion;
- Facilitating and controlling access to a controlled substance; or
- Employing tactics intended to make you perceive a threat of harm or restraint to you or another if you don't perform.

WHO TO CONTACT

If you are a victim of sex trafficking and are interested in learning more, please contact:

the **CSE Institute** at:

610-519-7037

or

cseillegal@law.villanova.edu



VILLANOVA UNIVERSITY
CHARLES WIEGNER SCHOOL OF LAW
THE INSTITUTE TO ADDRESS
COMMERCIAL SEXUAL EXPLOITATION



AMERICAN BAR ASSOCIATION
Commission on
Domestic & Sexual Violence



pennsylvania
COMMISSION ON CRIME
AND DELINQUENCY

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